

Troubleshooting

The pictures used in this section may not look exactly like your robotic cleaner but troubleshooting procedures should work with your cleaner!

3. Cleaner works but shuts off prematurely, not completing the cleaning cycle:

- Shut Power supply off and remove Robotic Cleaner from the pool
- Turn cleaner carefully on its top. Place cardboard, towel or a blanket under cleaner so not to scratch plastic surfaces



- Remove the bottom lid assembly
(This is the tray that holds the filter bag)



- Remove filter bag



- Clean Filter bag. Clean the bag even if it does not have large debris because the bag is made of 2 micron material that can be filled with microscopic particles.



- Install the filter bag and reinstall reassemble on bottom lid



- Position the Grommet holes so they are at each end of the wire forms. The blue label should be located in the middle of the long side of the bottom lid



- Install bottom lid back into the cleaner



- Push in the bottom lid until all the tabs are securing the bottom lid to the cleaner body



- Turn cleaner over, and use a Philips tip screwdriver to remove the 2 screws



- Lift off the outlet top to remove hair and dirt



- After thorough inspection, reinstall outlet top (Reverse of removal)



- Place cleaner into the pool and turn on

If the problem still exist, please fill out our [Service Request Form](#) on our website or call 1-800-457-7642 for additional help