

## Troubleshooting

The pictures used in this section may not look exactly like your robotic cleaner but troubleshooting procedures should work with your cleaner!

### 5. Pool floor partially cleaned:

- Shut Power supply off and remove Robotic Cleaner from the pool
- Turn cleaner on its top carefully. Put cardboard, towel or blanket under cleaner so not to scratch plastic surfaces.



- Remove the bottom lid assembly  
(This is the tray that holds the filter bag)



- Remove filter bag from the wire forms



- Empty filter bag, turn it inside out and clean thoroughly with a high pressure hose



- Install the filter bag on the wire forms and reinstall reassemble on the bottom lid



- The blue label should be located in the middle of the long side of the bottom lid and the grommet holes are placed at each end



- Install bottom lid back into the cleaner



- Check to ensure the bottom cover is secured properly



- Inspect and Clean the pump propeller.  
Remove the 2 Phillips head screws from the outlet top.



- Carefully remove outlet top from the robot and set aside



- Remove all debris from the propeller using tweezers or needle nose pliers



- After thorough inspection, reinstall outlet top (Reverse of removal procedure)
  - Place cleaner into the pool and turn on

If the problem still exist, please fill out [Service Request Form](#) on our website or call 1-800-457-7642 for additional help!